

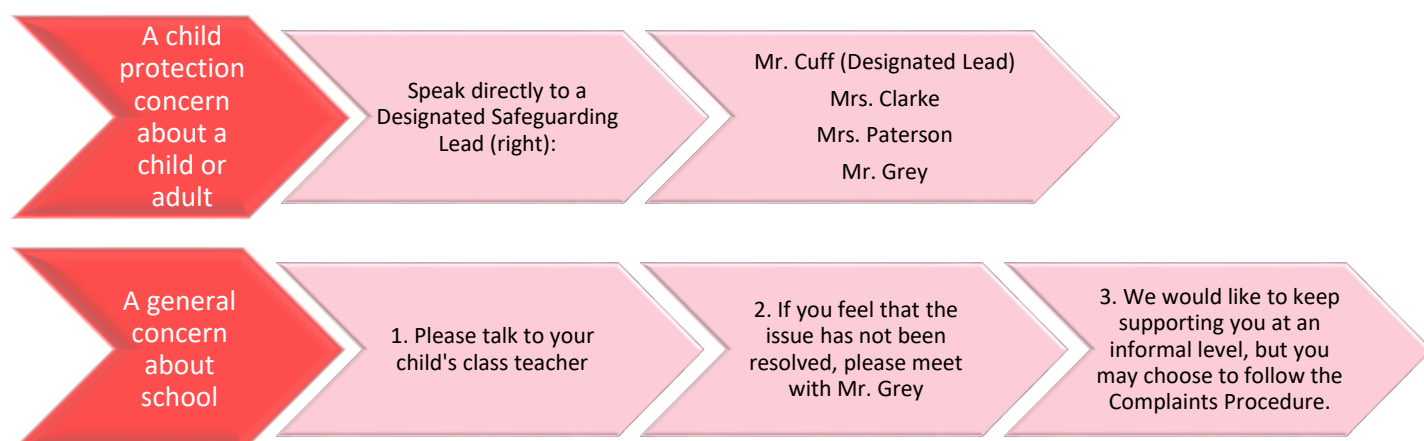
Wednesday 29th January 2020

Dear Parents and Carers,

As you will know, the school is very proud of its unique, caring community and we are very grateful for the support from everyone who is part of it. At the same time, we always look for ways to improve how we live and work in harmony. As within any community of people, sometimes things do not always go to plan, especially when around half of our school community is made up of children.

We know that effective working between each group of stakeholders is based on good relationships and open communication. Staff and Governors work especially hard to ensure that we remain as approachable and available as possible to everyone in the school community.

Should you feel concerned about anything within the school community, we would be grateful if you could continue to follow the procedures below in order for us to best support any concerns.



We appreciate if you could share your concerns directly with the school, rather than discussing it widely with others. Sometimes there might be a specific context, other information that we need to share with you, or further actions we need to take to investigate your concern. This helps to avoid a gossip-style atmosphere within the community.

I hope you feel fully part of the school community and feel that you can raise any issue with us.

With best wishes,

Chris Grey